

Market Release Note

MRN-TS-CHPLUS-V10-07-48994

Product number: TS-CHPLUS, TS-CHPLUSB, TS1016LEPLUS

Product description: ChallengerPlus, ChallengerLEPlus

Product version: V10-07.48994

Release date: 26 March 2020

New features

- Added functionality for Input test and Relay test to supported software
- Enhanced information available to comm path diagnostics
- Door alarms may now be isolated (affects alarms for door fault, door reader fault, egress fault, door input fault, door forced, and DOTL)

Improvements

- Added warning buzzer to standard door reader
- Warning buzzer & relay now continues to operate while DOTL is active
- Deleting or disabling a standard door will now restore alarms for that door
- Shunting now has an option for Auto shunting & DOTL

Resolved Issues

- Fixed DGP isolate ranges
- Added TS1162 to RAS model list
- Resolved issue where lifts were sending LCD messages to non-LCD RASs
- Report fail messages are now restored when path is disabled in software
- Input alarms can no longer be reset from TecomPlus mobile app when user does not have alarm system control
- Input alarms/tampers are now regenerated correctly when polling DWI devices
- RAS model can now be set to 'none' via the RAS

How to upgrade your firmware

Firmware is available via CTPlus (installer software). You will need to download CTPlus from the [Interlogix website](https://www.interlogix.com.au) before you can proceed with installation and setup.

Documentation and Downloads

Marketing Collateral	ChallengerPlus datasheet
	Tecom Compatibility Matrix
Technical Manuals	ChallengerPlus Programming Manual *
	ChallengerPlus Users Manual
	ChallengerPlus Administrators Manual
	ChallengerPlus Installation and Quick Programming Manual
Firmware Download	Firmware available via the latest version of CTPlus

* requires secure log in to technical support portal

Known issues

- Standard doors – When “Denied if area secure” is set on a standard door, event will always be reported as “Access denied: Area secure”. This will be resolved in a future release.
- Standard doors – Pre-lock and post-lock timers will not run when the input is unsealed outside of the access time. This will be resolved in a future release.
- Due to core changes in the ChallengerPlus firmware architecture, existing compatible software must be upgraded to the latest version to be able to connect to the ChallengerPlus panel. Compatible software is listed as CTPlus and TecomC4. Other software platforms will not be able to connect to ChallengerPlus panel hardware. When upgrading from Challenger10 to ChallengerPlus, Challenger10 must be running firmware version V10-06.19251 or newer.
- Non-pollled peripherals are not backed up or restored when using the SD card.
- When using a TS1084 IUM, user names are not stored in the panel.
- When the option for ‘Enable V8 Numbering’ is toggled, input programming and numbering will not be altered. If this option is set incorrectly, inputs may not function as expected, and input names may appear to be incorrect.

Support

Please refer to the manuals and documentation on the [Interlogix Support Portal](#) for more information.

For technical support, we encourage you to contact [Hills Technical Support](#) for all technical support calls. Alternatively you can log a support call on the [Interlogix Support Portal](#).